

NETWORK ADEQUACY CERTIFICATION APPLICATION (NACA) UPDATES

**Equitable Access Section
SAPC Strategic Network Development Branch
April 14, 2026**





New Login
credentials

NACA Updates
Overview

NACA System
Reminders

Questions

NACA LOGIN CREDENTIALS



- New Individual login credentials
- Previous NACA credentials have been deactivated
- Username is the first part of the email address
- Password reset link is only valid for 24 hours
- Action is required to ensure continued access to NACA

Location Accessibility page

- ✓ Revised tooltip for Telehealth Station/Equipment Available

Language Capability page

- ✓ Drop-down list for the user to select languages
- ✓ Drop-down list for the user to select the level of fluency for the language selected.
- ✓ Drop-down list for the user to select outside language interpretation company
- ✓ Response field for the user to report usage of other outside language interpretation companies

Practitioner's Information page

- ✓ Revised tooltip for Telehealth Station/Equipment Available
- ✓ Drop-down list for demographic information
- ✓ Drop-down list for the user to select languages
- ✓ Drop-down list for the user to select the level of fluency for the language selected.

NACA System Reminders

Primary and Back-up Coordinator

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Ensure NACA is updated with the Primary and Back-up Coordinator

License Capacity

- ↓
- Needs to be updated by Contracts to reflect in NACA
 - Current and Max ben.

Provider Type

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Update the Location Information page with Provider Type

Monthly submissions

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Submissions confirmed after the last day of the month will count towards the previous month's submission

Save-the-Date

Quarterly NACT Coordinator Meetings

Subsequent Monthly NACT Coordinator Meetings

Fall Quarter - July 14th, 2026 (11AM-12PM)